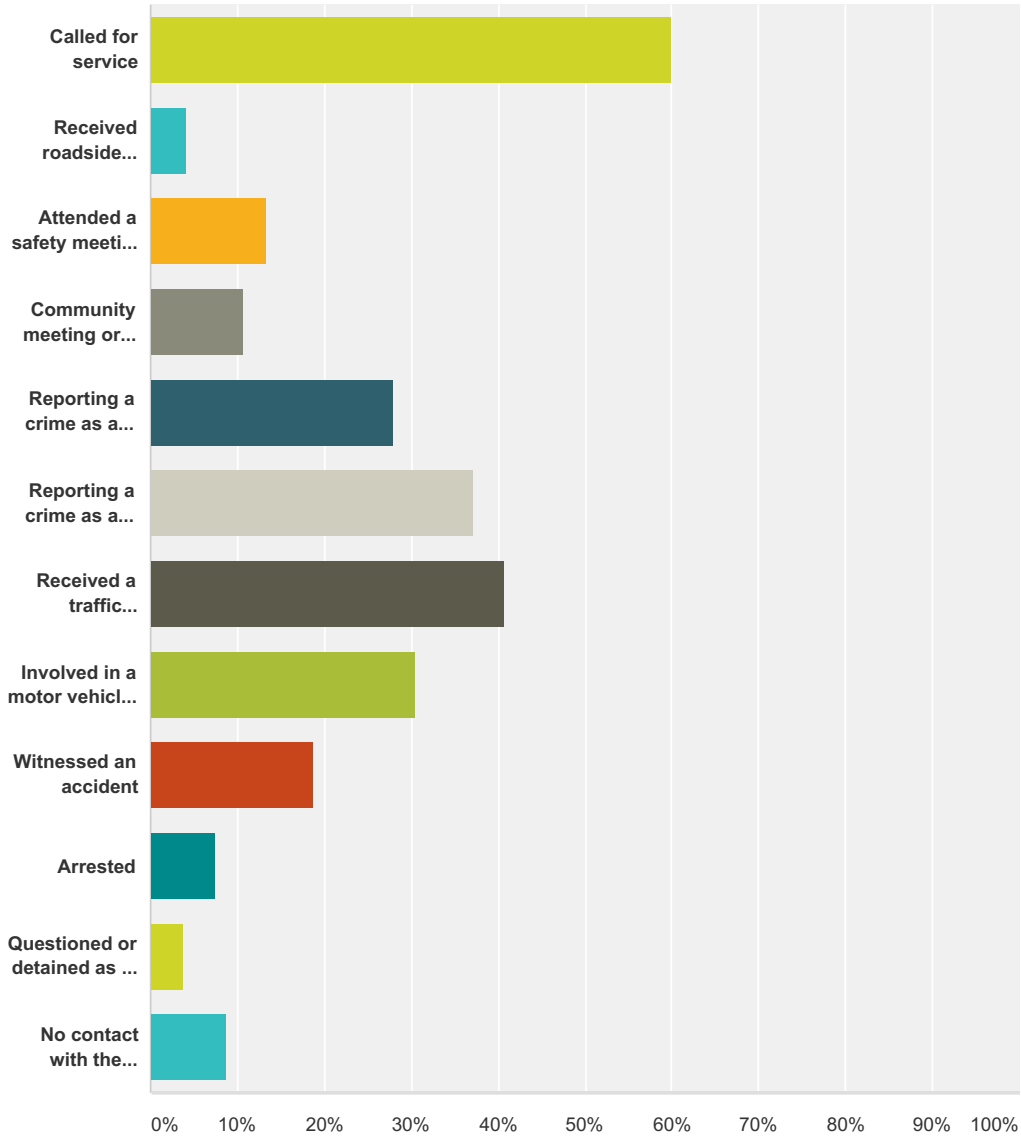


Q1 What types of contact have you had with the Amarillo Police Department? (Select all that apply)

Answered: 1,129 Skipped: 5

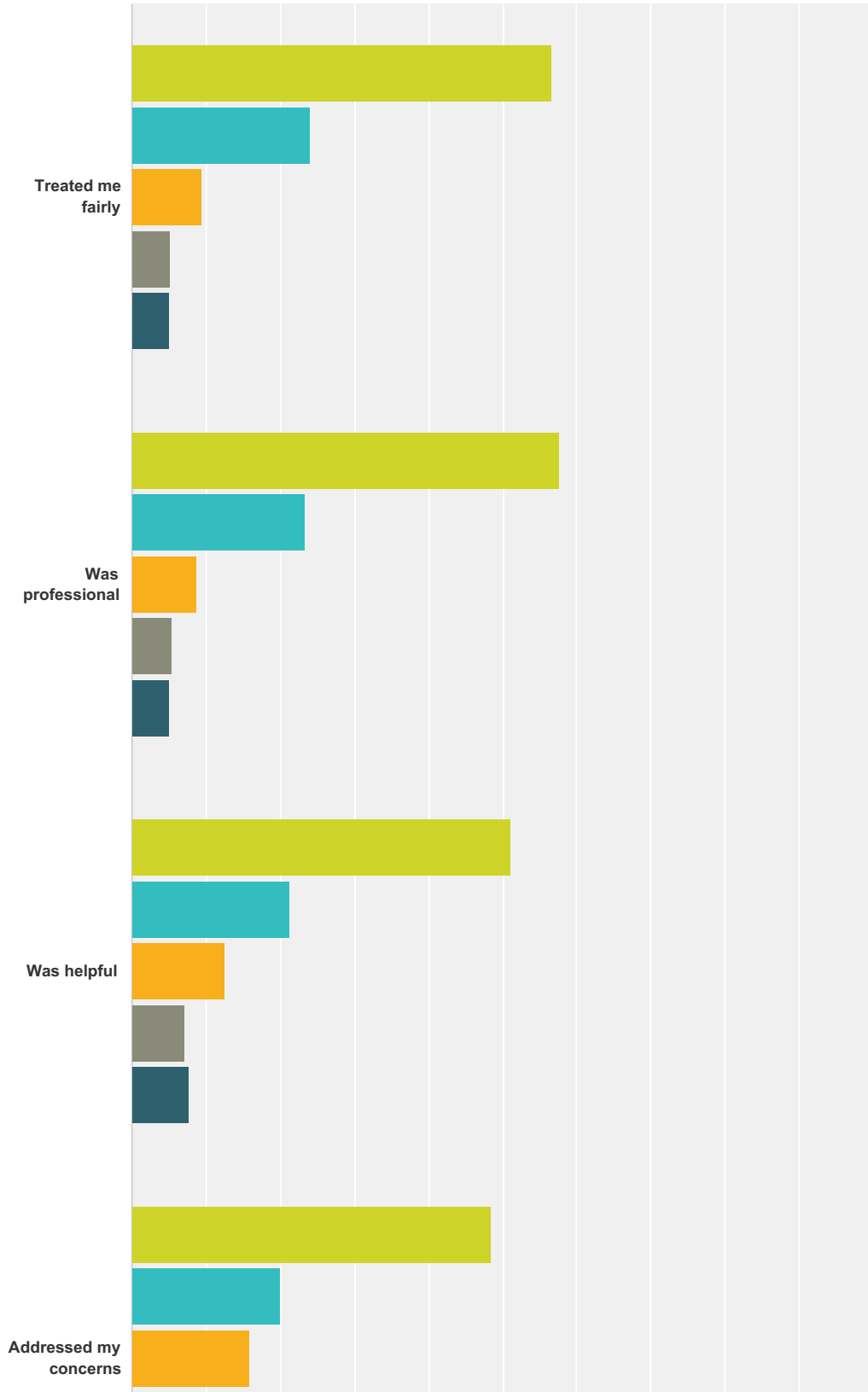


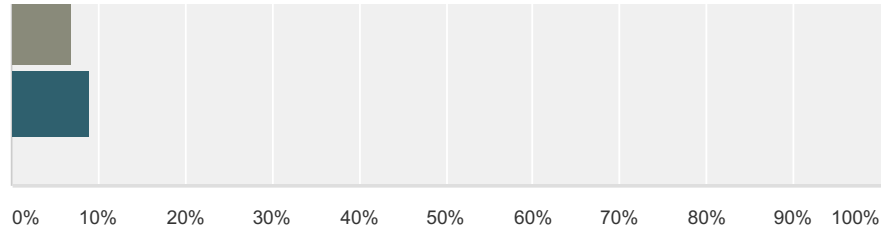
Answer Choices	Responses
Called for service	59.88% 676
Received roadside assistance	4.25% 48
Attended a safety meeting or educational program	13.46% 152
Community meeting or Neighborhood Watch	10.63% 120
Reporting a crime as a witness	28.08% 317
Reporting a crime as a victim	37.20% 420

Received a traffic citation or warning	40.74%	460
Involved in a motor vehicle accident	30.47%	344
Witnessed an accident	18.78%	212
Arrested	7.62%	86
Questioned or detained as a suspect	3.81%	43
No contact with the Amarillo Police Department	8.86%	100
Total Respondents: 1,129		

Q2 During my most recent contact with an Amarillo Police Department officer, the officer:

Answered: 1,089 Skipped: 45



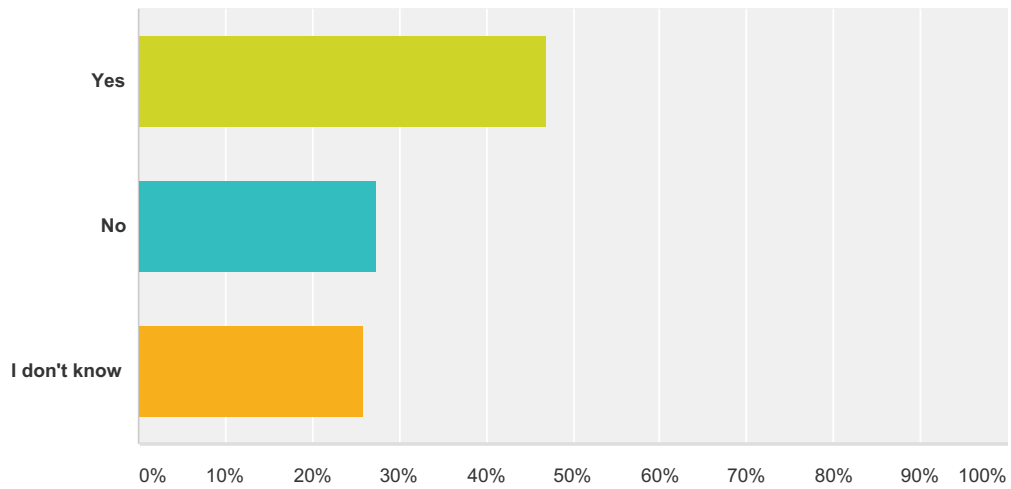


■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Treated me fairly	56.51% 612	23.92% 259	9.33% 101	5.26% 57	4.99% 54	1,083
Was professional	57.56% 624	23.34% 253	8.76% 95	5.35% 58	4.98% 54	1,084
Was helpful	51.21% 552	21.34% 230	12.62% 136	7.14% 77	7.70% 83	1,078
Addressed my concerns	48.37% 519	19.94% 214	15.94% 171	6.80% 73	8.95% 96	1,073

Q3 Did the officer make a report of any kind during your most recent encounter?

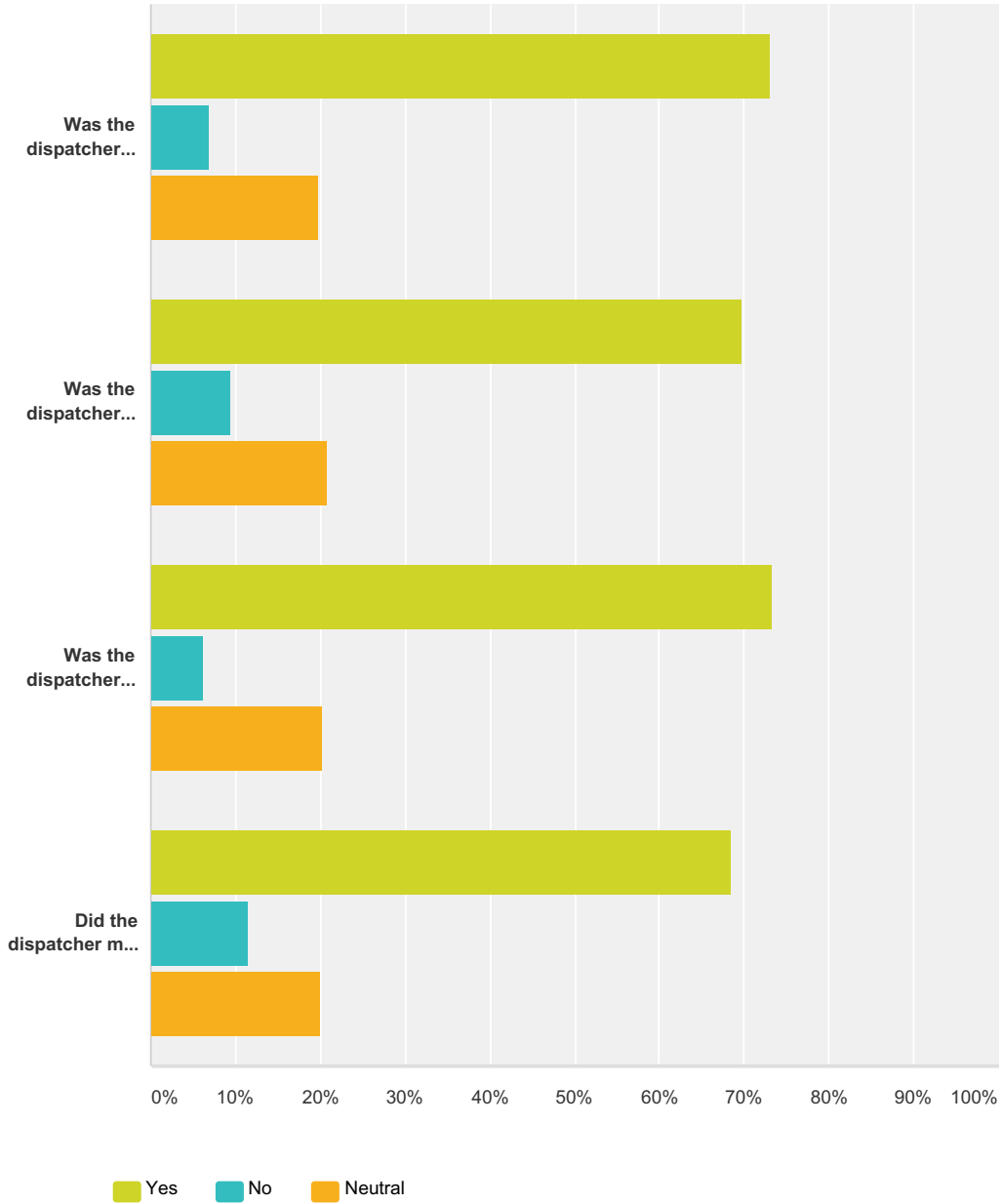
Answered: 1,090 Skipped: 44



Answer Choices	Responses
Yes	46.88% 511
No	27.25% 297
I don't know	25.87% 282
Total	1,090

Q4 If your contact involved a phone call to the Amarillo Emergency Communications Center (AECC) please respond to these questions:

Answered: 781 Skipped: 353

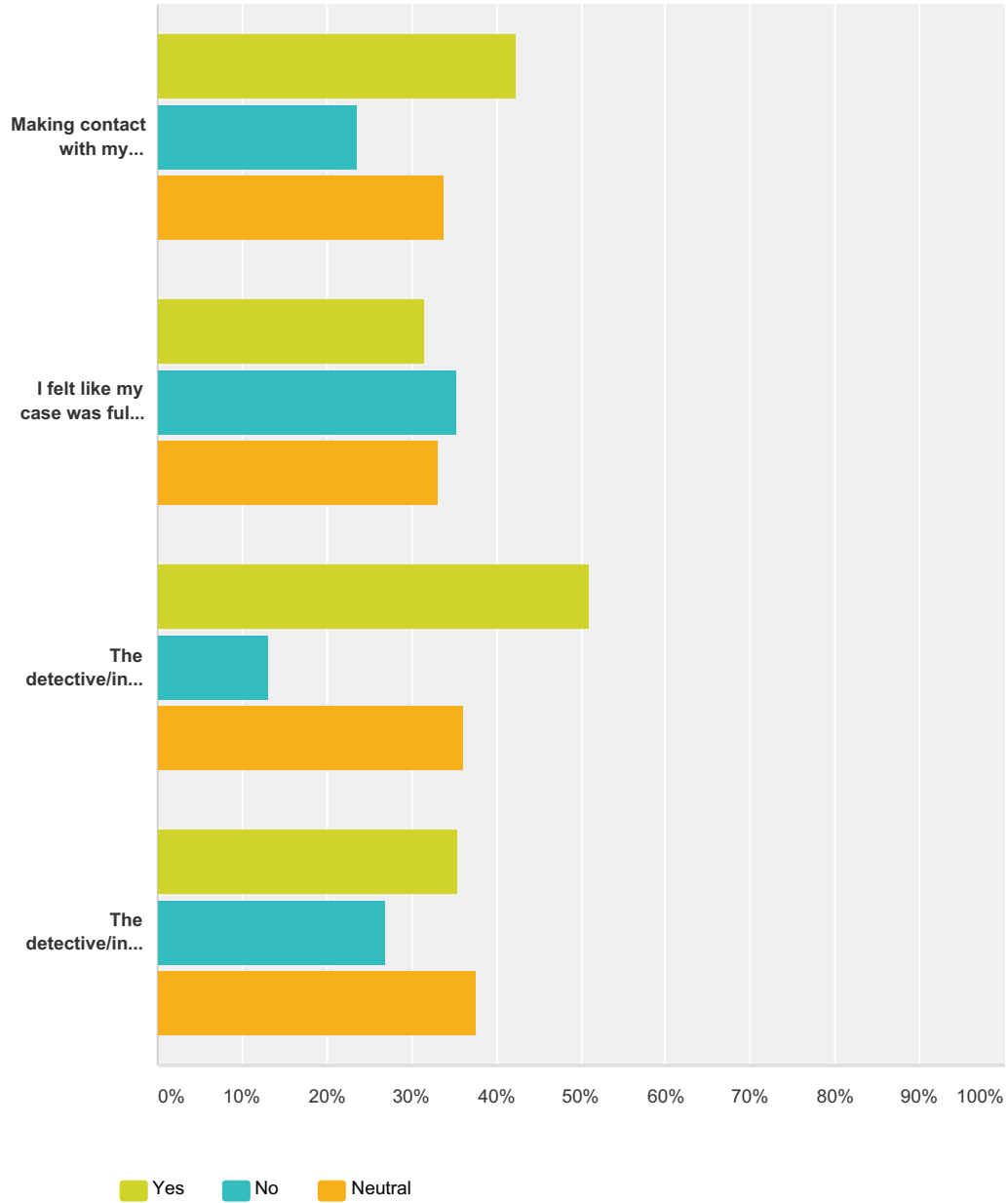


	Yes	No	Neutral	Total
Was the dispatcher courteous	73.17% 570	6.93% 54	19.90% 155	779
Was the dispatcher helpful	69.72% 541	9.41% 73	20.88% 162	776
Was the dispatcher professional	73.35% 567	6.34% 49	20.31% 157	773

Did the dispatcher meet your service expectations	68.57% 528	11.43% 88	20.00% 154	770
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Q5 If a report was made and investigated please rate the service from the Detective Division:

Answered: 689 Skipped: 445

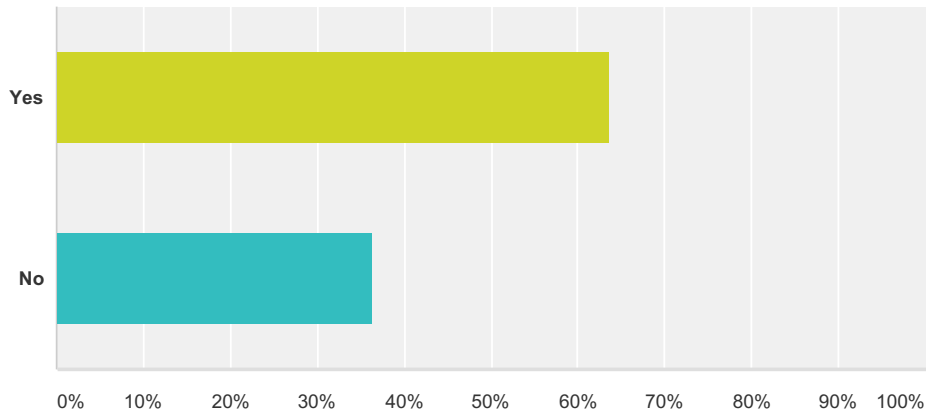


	Yes	No	Neutral	Total
Making contact with my detective/investigator was easy	42.46% 287	23.67% 160	33.88% 229	676
I felt like my case was fully investigated	31.57% 215	35.24% 240	33.19% 226	681
The detective/investigator was professional	50.89% 343	13.06% 88	36.05% 243	674

The detective/investigator met my service expectations	<p>35.51% 239</p>	<p>26.89% 181</p>	<p>37.59% 253</p>	673
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Q6 Have you been the victim of a crime in Amarillo?

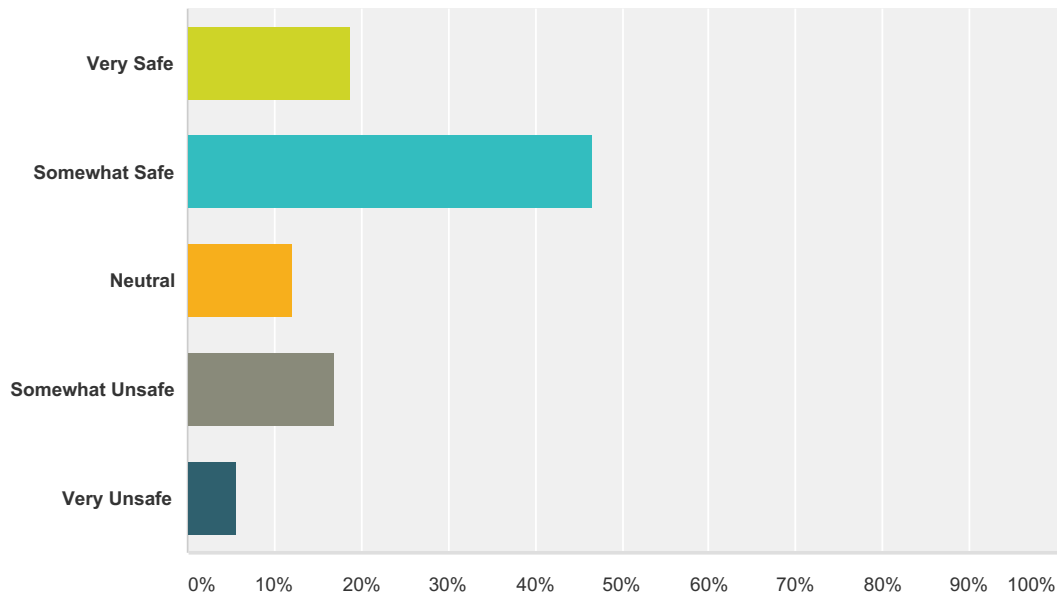
Answered: 1,109 Skipped: 25



Answer Choices	Responses	
Yes	63.66%	706
No	36.34%	403
Total		1,109

Q7 How safe do you feel in the City of Amarillo?

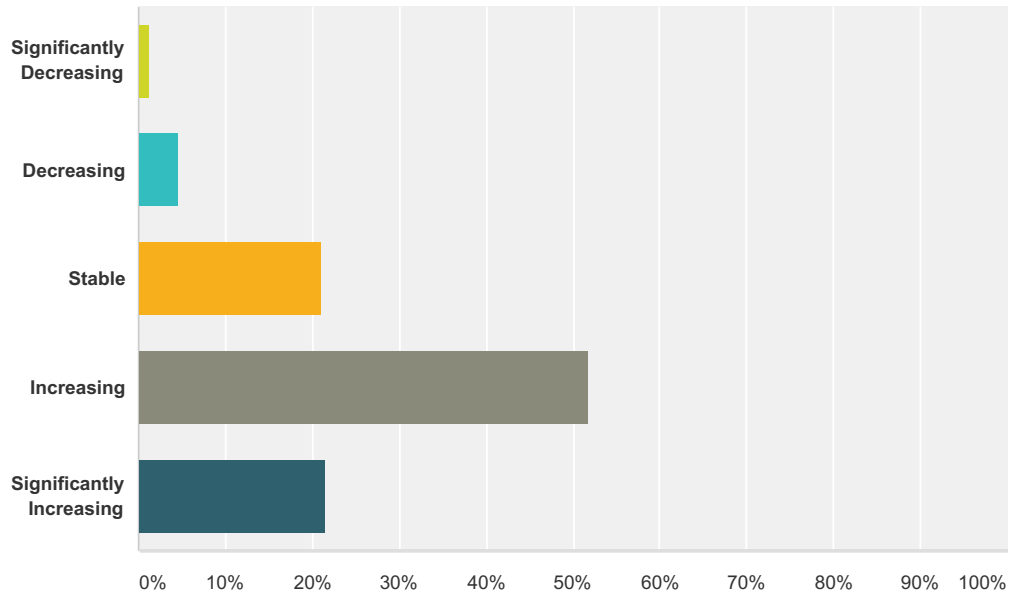
Answered: 1,130 Skipped: 4



Answer Choices	Responses
Very Safe	18.76% 212
Somewhat Safe	46.64% 527
Neutral	12.12% 137
Somewhat Unsafe	16.90% 191
Very Unsafe	5.58% 63
Total	1,130

Q8 I believe crime in Amarillo is:

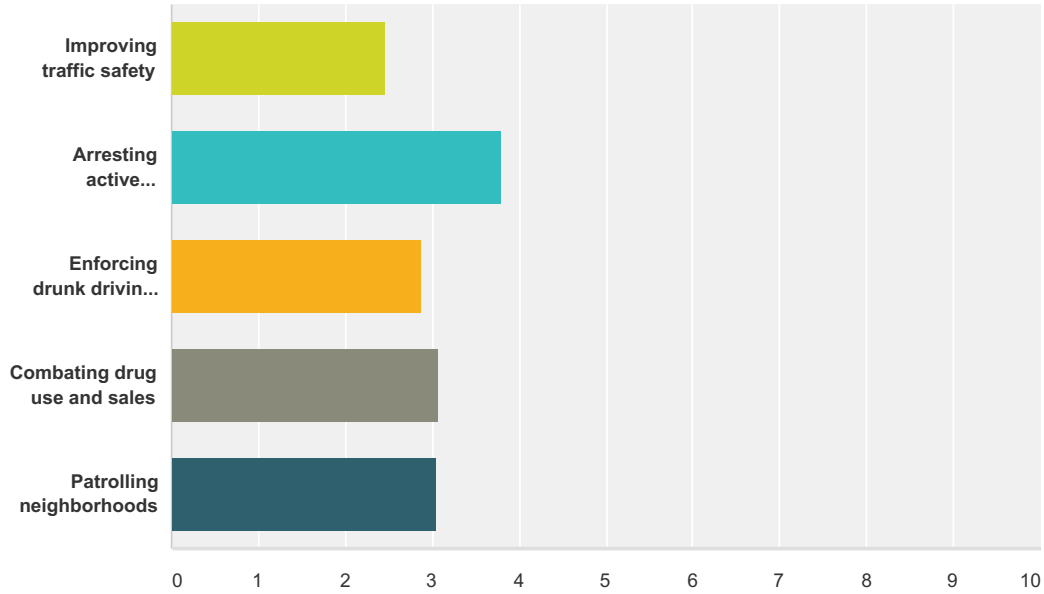
Answered: 1,121 Skipped: 13



Answer Choices	Responses
Significantly Decreasing	1.16% 13
Decreasing	4.55% 51
Stable	21.05% 236
Increasing	51.74% 580
Significantly Increasing	21.50% 241
Total	1,121

Q9 Rate the following activities that the Amarillo Police Department should focus on to make our city safer: (Order 1-5 with 1 being the most important)

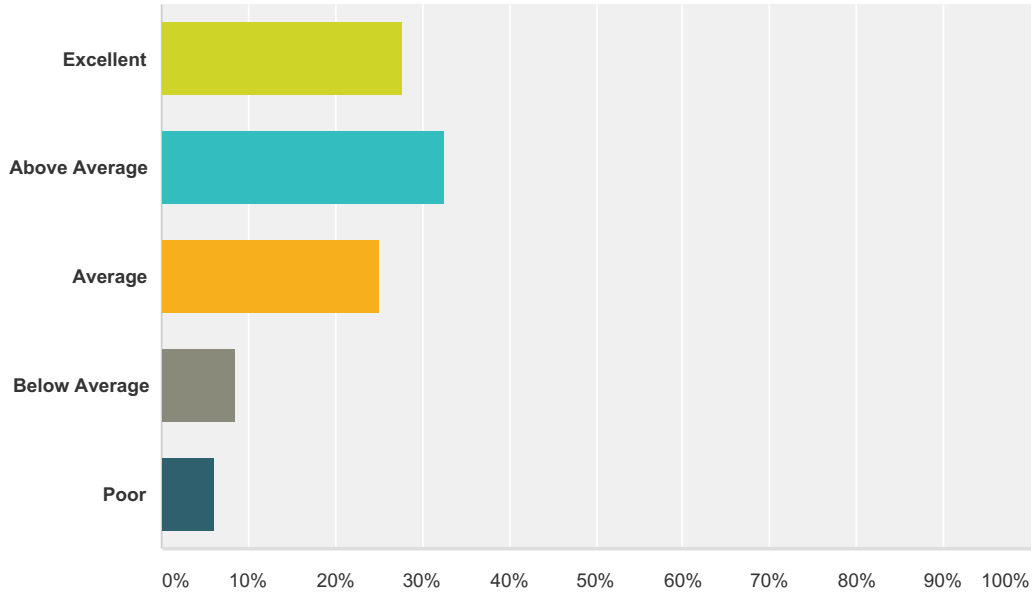
Answered: 1,117 Skipped: 17



	1	2	3	4	5	Total	Score
Improving traffic safety	13.30% 129	12.99% 126	18.35% 178	18.45% 179	36.91% 358	970	2.47
Arresting active criminals	39.91% 370	25.35% 235	16.61% 154	11.22% 104	6.90% 64	927	3.80
Enforcing drunk driving laws	9.34% 89	21.20% 202	29.28% 279	28.65% 273	11.54% 110	953	2.88
Combating drug use and sales	20.32% 205	22.30% 225	18.83% 190	20.12% 203	18.43% 186	1,009	3.06
Patrolling neighborhoods	23.86% 256	18.08% 194	19.20% 206	16.96% 182	21.90% 235	1,073	3.05

Q10 Based on your overall experience with the Amarillo Police Department, the quality of service is:

Answered: 1,118 Skipped: 16



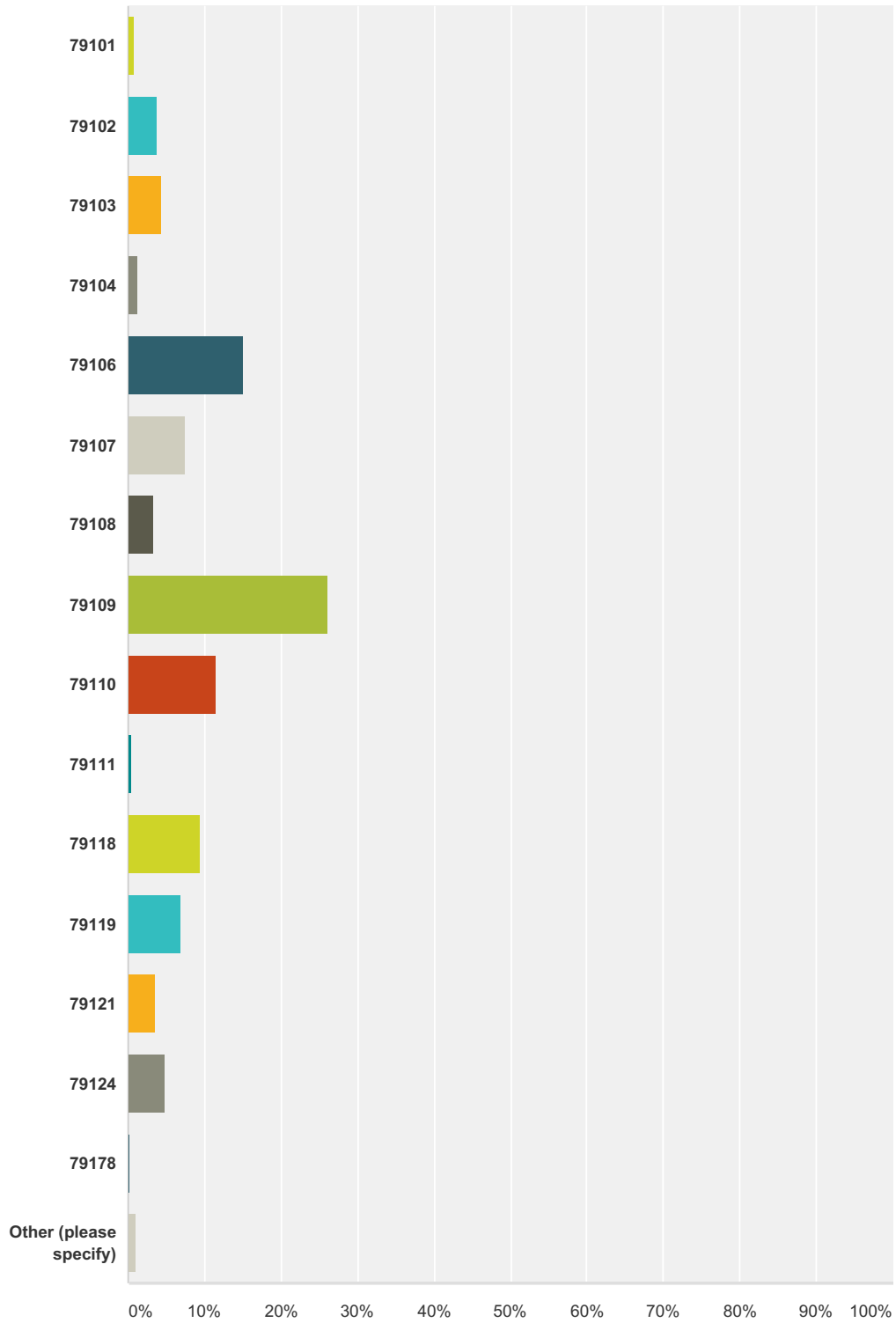
Answer Choices	Responses	Count
Excellent	27.73%	310
Above Average	32.56%	364
Average	25.04%	280
Below Average	8.59%	96
Poor	6.08%	68
Total		1,118

**Q11 Please provide any recommendations
you have on how we can improve our
quality of service:**

Answered: 646 Skipped: 488

Q12 Residential zip code:

Answered: 1,112 Skipped: 22

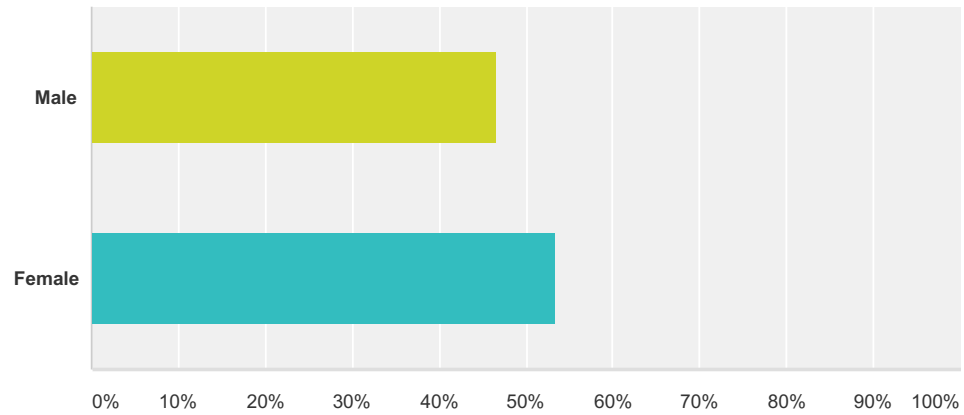


Answer Choices	Responses
79101	0.90% 10

79102	3.78%	42
79103	4.32%	48
79104	1.26%	14
79106	15.02%	167
79107	7.46%	83
79108	3.42%	38
79109	26.08%	290
79110	11.51%	128
79111	0.36%	4
79118	9.44%	105
79119	6.92%	77
79121	3.51%	39
79124	4.77%	53
79178	0.18%	2
Other (please specify)	1.08%	12
Total		1,112

Q13 Gender:

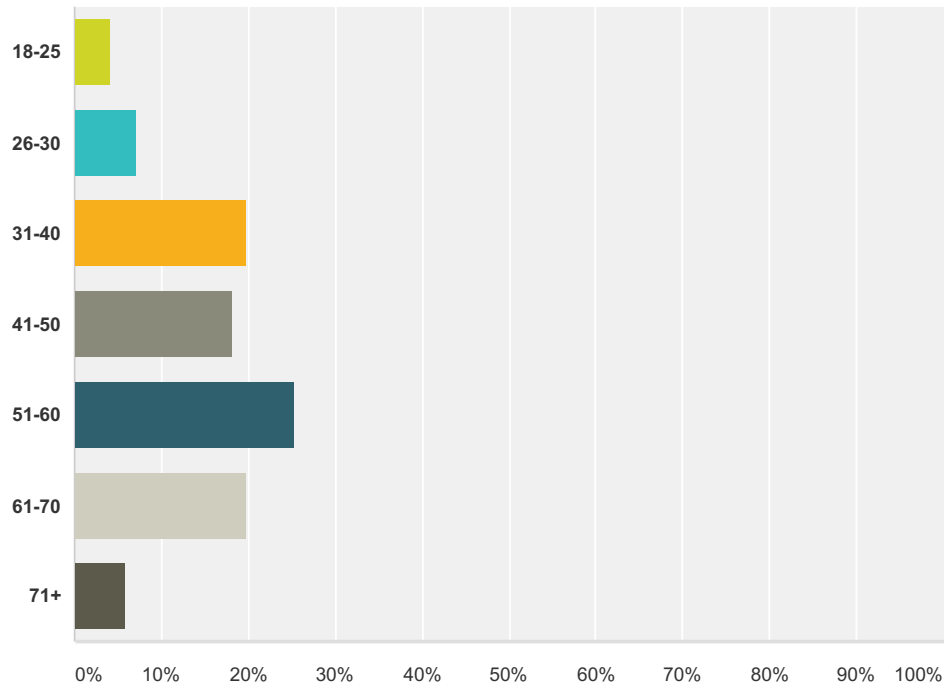
Answered: 1,115 Skipped: 19



Answer Choices	Responses
Male	46.55% 519
Female	53.45% 596
Total	1,115

Q14 Age:

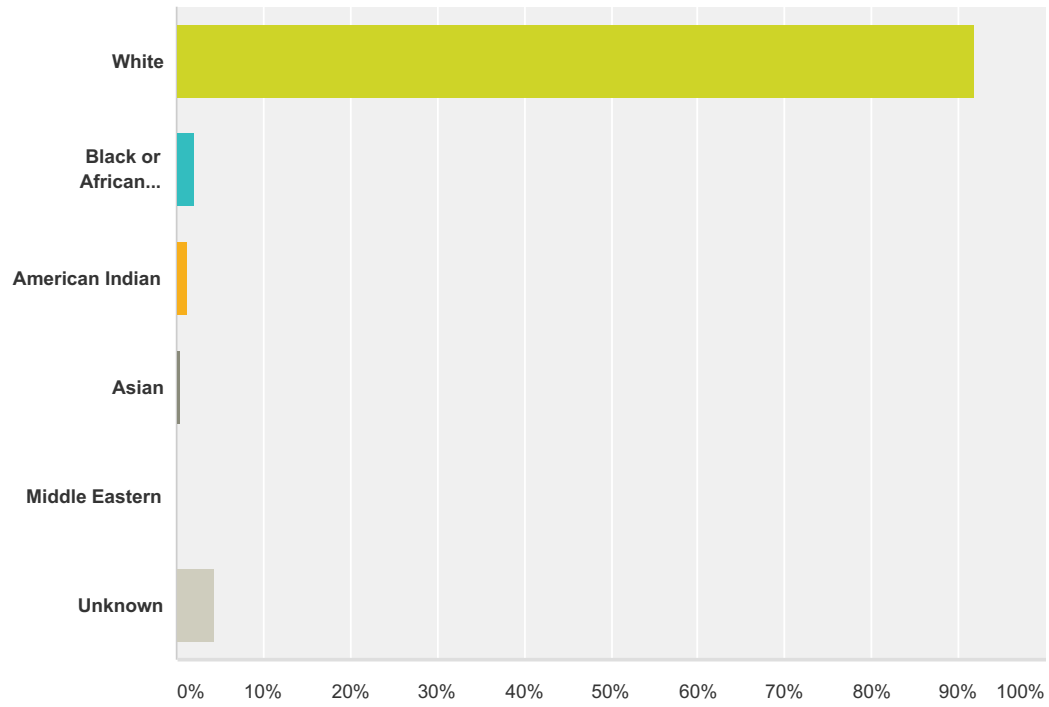
Answered: 1,127 Skipped: 7



Answer Choices	Responses
18-25	4.17% 47
26-30	7.01% 79
31-40	19.88% 224
41-50	18.10% 204
51-60	25.20% 284
61-70	19.88% 224
71+	5.77% 65
Total	1,127

Q15 Race:

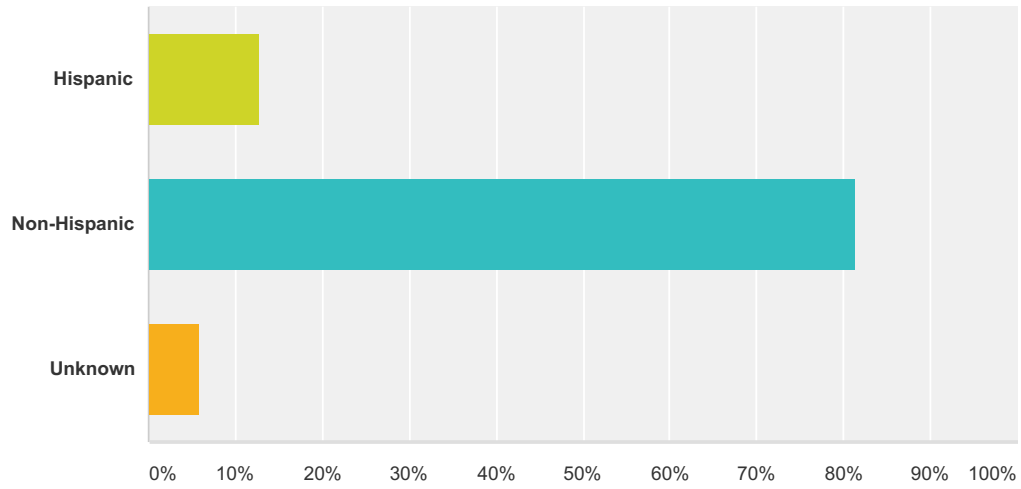
Answered: 1,108 Skipped: 26



Answer Choices	Responses
White	91.79% 1,017
Black or African American	2.17% 24
American Indian	1.26% 14
Asian	0.36% 4
Middle Eastern	0.09% 1
Unknown	4.33% 48
Total	1,108

Q16 Ethnicity:

Answered: 1,060 Skipped: 74



Answer Choices	Responses	Count
Hispanic	12.64%	134
Non-Hispanic	81.51%	864
Unknown	5.85%	62
Total		1,060

**Q17 If you would like to be contacted by the
Amarillo Police Department, please enter
your name and phone number below:**

Answered: 91 Skipped: 1,043